

## Mission Statement and Business Principles - 2021

Ethos Facilities Ltd has a strong ethos based on the core values of being honest, courteous, diligent, loyal and passionate about the services we provide to each and every customer.

We take great pride in the relationships and rapport that we have established with our Customers and our Business Principles are based on this ethos:

Provide our employees with a safe, secure and healthy working environment where they genuinely feel part of our team.

Place the customer at the core of everything we do, aim to exceed customer expectations of service delivery.

Prove our integrity and trustworthiness by always fulfilling the commitments we take on.

Provide our clients with cost effective solutions, executed accurately and on time.

We are committed to sustainable development, protecting the environment and reducing any negative impact we may have on our surroundings.

**Our Customers all know that we can be relied on to deliver what we promise and instantly react to any daily situation that may arise.**



Patrick Bryceland - Managing Director

Date – 01 February 2021